

SUBJECT: CNP-M-A102325-02 CNP Planned Market System Maintenance – Reminder

NOTICE DATE: October 31, 2025

NOTICE TYPE: CNP-M-A102325-02 – Reminder

DAYS AFFECTED: Sunday, November 2, 2025, 3:00 PM CST - 11:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants.

LONG DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance on Sunday, November 2, 2025, 3:00 PM CST - 11:00 PM CST.

The following impacts are expected:

- Service orders including 24/7 reconnects, will be held in queue, and processed once the maintenance is completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available.
- CRIP/UHIT application requests may also notice a delay in responses.
- There will be no impact to NAESB.

ADDITIONAL INFORMATION: A final Market Notice regarding this planned maintenance will be sent upon the completion of this activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC